

ADDENDUM #001 RFP 253-2024 Chromebook Procurement and Services (Re-Solicitation)

Date: February 16, 2024

Solicitation: RFP 253-2024 Chromebook Procurement and Services (Re-Solicitation)

Proposals Due: February 23, 2024, at 2:00 P.M. EST

Failure to file a protest within the time prescribed in Section 120.57(3), Florida Statutes, or failure to post the bond or other security required by law within the time allowed for filing a bond shall constitute a waiver of proceedings under Chapter 120, Florida Statutes.

Please be advised that the changes below are applicable to the original specifications of the above-referenced solicitation. Added or new language to the RFP is highlighted in yellow, while deleted language has been stricken.

Change #1:

Revises Section 3.1.c.viii

A description of the asset management system that will be utilized including with screenshots or descriptions of major functions such as: device assignment and retrieval, ticket management, and reporting;

This Addendum provides the Board's written answers to the timely written questions received.

	Question	Answer
1.	Will Leon County Schools accept electronic signatures and notaries?	Yes, electronic signatures and notarizations are acceptable.
2.	Will there only be one awarded vendor for the entire procurement, or is there a possibility that the award for the laptops and protective cases could go to different vendors?	The District anticipates awarding the Contract to one Vendor.
3.	Given the significant quantity of 27,000 units mentioned in the RFP, could you provide us with the exact lead time required for this procurement?	See Section 2.3, Contract Term of the RFP.
4.	Can you please kindly inform me if a vendor is able to propose multiple protective case options for this RFP?	The District is not procuring the protective cases separately and is not evaluating multiple options.
5.	Most of the forms are identical to the ones in the previous RFP except that the header in the top right corner has been updated to say "RFP 253-204 (Re- Solicitation)". Where the substance of the form is identical, is it okay if we simply resubmit the forms we completed for the previous solicitation even though they have the old header? We would prefer to avoid asking our customers for notarized references again if possible so as not to inconvenience them.	The previous solicitation was rejected. The Proposals for this solicitation should be submitted per the requirements listed.

	Question	Answer
6.	I would like to submit a request to have a device approved for use in the district. Evolve III Chromebook	The District has reviewed this request, and does not approve the device as an alternate.
7.	re: 3.1 Tab C Service Area Detail A description of the asset management system that will be utilized with screenshots of major functions such as: device assignment and retrieval, ticket management, and reporting Is it possible for the proposer to respond with a description of the Asset Management Solution WITHOUT screenshots, due to concerns around	See Change #1
8.	Does the case for the Chromebook require a warranty?	Cases are required to have a warranty that covers defects in manufacturing, material, or workmanship under normal use. Th coverage period for the case warranty should be no less than 4
9.	Are you requesting the battery warranties cover those that won't hold enough charge or just replacements on dead batteries?	years. The warranty must cover replacement of failed batteries or batteries with diminished capacity resulting from a defect.
10.	Will the County allow for the use of the notarized references that we obtained the during the previous submission, along with the current form with any additional references?	Please see the answer to Question # 5.
11.	Does the case for the Chromebook require a warranty and if so, what are the requirements for the case warranty?	Please see the answer to Question # 8.
12.	Can the OEM apply asset tagging prior to shipment to school?	Asset tags are required to be applied prior to delivery to school Devices must be received in a ready to use state.
13.	Is the District willing to grant minimum of a one week extension, preferably two? Due to the complexity of the scope of this RFP and the hard copy requirement, we would appreciate more time to finalize a response.	The District will not be extending the Proposal due date.
14.	Does the Surplus Chromebook Storage and Summer Storage need to be included in the "Per device cost"?	The cost should be included in White Glove Services, expressed as a per device cost.
15.	Is the vendor paying for the Storage Containers for Summer Storage? If so, please provide more details on dimensions and styles (ie: PODs).	The vendor is responsible for including the cost of the containe in their Proposal. Reusable multi-device bento boxes or totes. Our current boxes are cardboard and have 10 device slots. The boxes should be used for initial delivery, transport to and from the repair center, and summer storage. The boxes should be at to be broken down and stored when not in use.
16.	Does the 4-year warranty include Accidental Damage (ADH) or not?	No, it does not include accidental damage protection.
17.	Can the District confirm that the logo etching requirement has been removed?	There is no etching requirement.